INFORMATION BULLETIN



WORKFORCE INVESTMENT ACT

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TO: LOCAL WORKFORCE INVESTMENT AREAS

CHIEF ELECTED OFFICIALS

CALIFORNIA WORKFORCE INVESTMENT BOARD STAFF

WDB STAFF

SUBJECT: WIA ADULT AND DISLOCATED WORKER SERVICE STRATEGIES

The Local Training Response Unit (LTRU) is pleased to announce the availability of a new case management workshop, entitled "WIA Adult and Dislocated Worker Service Strategies." This one-day workshop was designed specifically for local One-Stop frontline staff who work directly with participants in the Workforce Investment Area (WIA) program, including intake and assessment staff, case managers and job developers. This interactive workshop will provide an opportunity to examine the changing world of the workforce development front-line worker.

Designed for up to 30 participants, this workshop will compare case management and assessment strategies to clearly delineate the roles in a One-Stop environment. We will focus on identifying participant motivational factors and developing solutions to address the challenges they face. We will also examine developing effective employer linkages.

If you are interested in hosting this workshop, please contact Michelle Haakenson at (916) 654-9815, or e-mail mhaakens@edd.ca.gov.

/S/ BILL BURKE Chief